



Broadband Services Pricing

Residential Rates ¹

Video Packages

Lifeline Basic (No Triple Play Discount)	\$19.95
Expanded Basic	\$54.49
Digital Plus (includes HD set top)	\$73.49
Digital Bronze (1 Premium, includes HD set top)	\$88.49
Digital Silver (2 Premiums, includes HD set top)	\$100.49
Digital Gold (4 Premiums, includes HD set top)	\$112.49
Single Service Adder(subscribe to only one service)	\$15.00

Digital Tiers

Sports Tier	\$3.00
Movie Tier	\$3.00
Latino Tier	\$3.00

Optional Services

HBO	\$15.00
Showtime	\$15.00
Cinemax	\$15.00
Starz!	\$15.00

Equipment

HD Digital Box	Included
HD Digital Box - Additional	\$8.00
HD/DVR Digital Box - Primary	\$7.00
HD/DVR Digital Box - Additional	\$15.00
High Capacity HD/DVR Digital Box-Primary	\$14.00
High Capacity HD/DVR Digital Box-Additional	\$22.00
Unreturned Digital Box	\$150
Unreturned Digital HD Box	\$200
Unreturned Digital HD/DVR Box	\$350
Unreturned High Capacity HD/DVR Box	\$500

Installation, Repair, & Other

Standard Install - Prewired ²	\$29.95
Standard Install - Unwired ²	\$29.95
Custom Install Hourly Rate	\$39.95
Change of Service - Technician on site	\$24.95
Change of Service - Electronic	Free
Add'l/Relocate Outlet - At Initial Install-first outlet	\$24.95
Additional/Relocate Outlet-Separate Trip-first outlet	49.95
Add'l/Relocate Outlet-Separate Trip-add'l. outlet on same trip	24.95
Add new STB-Separate trip (waived if upgrading to digital service)	24.95
Service Call - Customer Premise Issue/customer request (above one hour at custom install hourly rate)	\$49.95
Trip Charge	\$24.95
Wall Fish	\$24.95
NSF Check Fee	\$25.00
Late Fee	5%
Reactivation Fee	\$34.95
Inside Wire Maintenance (All Services)	\$3.95
Internet Parking (For folks on extended travel)	\$10.00/ mo.
Additional charge for each foot beyond 300 feet for underground	\$1.00/foot
Additional charge for each foot beyond 300 feet for overhead	\$0.25/foot

High Speed Internet ⁴

12Mbps Tier (12M/3M)	\$37.95
25Mbps Tier (25M/10M)	\$49.95
40Mbps Tier (40M/20M)	\$59.95
50Mbps Tier (50M/25M)	\$149.95
100Mbps Tier (100M/50M)	\$299.95
Single Service Adder(subscribe to only one service)	\$15.00
Additional Email address (single)	\$1.00

Bundles ³

LightTUBE Lifeline TriplePlay	\$79.95
Lifeline Basic	
12Mbps down/3 Mbps upload Internet	
Home Phone	
LightTUBE TriplePlay	\$106.49
Expanded Basic	
12Mbps down/3 Mbps upload Internet	
Home Phone	
LightTUBE TriplePlay Plus	\$125.49
Digital Plus with HD	
12Mbps down/3 Mbps upload Internet	
Home Phone	
LightTUBE TriplePlay HD	\$132.49
Digital Plus with HD/DVR	
12Mbps down/3 Mbps upload Internet	
Home Phone	
LightTUBE TriplePlay Max	\$199.49
Digital Gold with HD/DVR	
Sports, Movie and HD Tiers	
40Mbps down/20 Mbps upload Internet	
Home Phone	

Telephone Services

Home Phone (11 features & unlimited LD) ⁵	\$31.95
800 Service (monthly) ⁷	\$5.00
Lifeline	\$12.95
Additional Line with Unlimited LD	\$24.95
Personal Mailbox	\$1.95
Single Service Adder(subscribe to only one service)	\$15.00

Premium Directory Listing

Non-Published Listing	\$5.00
Non-Listed Listing	\$3.10
Additional Listing	\$2.10
Alternate Listing	\$1.80
Foreign Listing	\$1.20

Directory Assistance

Call Completion	\$0.45
Local	\$0.98
National	\$0.98
Operated Assisted Service Surcharge	\$2.25

Home Phone Plus Calling Features

Voicemail	
Call Waiting with Caller ID	
Caller ID, Repeat Dial	
Speed Call 30, Call Forwarding	
Call Forwarding Remote Access	
Call Forwarding Busy	
Call Forwarding No Answer, Call Return	
Anonymous Call Rejection	

Effective 2/1/12

All rates are subject to change. Applicable fees and taxes apply and are additional to these rates.

Based upon credit rating, additional deposits may be required.

¹ These rates apply to services provided at a residence and used in a residential manner.

² Standard install charges include 1 video outlet, 1 Internet outlet, and 1 phone jack. Standard install fees do not include wall fish.

³ Bundles are available to residential customers only.

⁴ All Internet packages include 5 email accts and 20MB web space. Static IP addresses are not offered on residential tiers.

⁵ Unlimited long distance to the 48 states

⁶ Subscription to a digital package is required for receipt of HD service

⁷ Per minute long distance usage rate also applies at \$0.05 per min.